Message from the Editor-in-Chief

The Information Technology Management Society (ITMSOC) is proud to announce the publication of the third volume of the ITMSOC Transactions on Information Technology Management (ITMSOC-ITM). The ITMSOC-ITM is a refereed and highly qualified journal covering information technology management, its evolution, and future prospects. It addresses the technological, managerial, political, economic and organizational aspects of the application of IT management. ITMSOC-ITM covers the developments in the theories and applications of Information Technology, Management, and their interdisciplinary contribution in various levels aspects.

The transaction began accepting submissions in November 2019. You will find the papers accepted for this allelectronic publication. These papers provide a representative glance at the variety of topics covered by the journal, something clearly observable from the outstanding editorial board itself. A number of papers currently in the pipeline are further stressed by the broad vision of the journal.

The ITMSOC-ITM came to exist thanks to the tremendous effort of numerous people. We received enthusiastic support from the publications committee and ITMSOC's board and council. We are grateful to all reviewers in several expertise fields for their valuable comments.

The first article of this volume is "Design of Dielectric Spectroscope for Cacao Pod Maturity Testing using Series Tuned Colpitts Voltage Controlled Oscillator" by Jan Joevil Razona,, Ryann Alimuina, Shearyl Arenasa and Divina Amalinb. This study is talk about the The purpose of this paper is to design a non-invasive dielectric spectroscope using a microwave frequency for assessing the maturity state of cacao pods. This research not only eliminates the risk of falls in the cacao industry, but also improves the quality of cocoa in production too.

The second paper is proposed by Abhichat Anukulwech. and research about "The Instructional Packages of Op Amps and Linear IC for Vocational Education Students".In this research is investigating in a design of instructional packages of Op Amps and Linear IC is proposed for Vocational Education in Diploma Program.

And the last paper from Pongsuda Banchuen and Sooksawaddee Nattawuttisit to study about "Classification of Service Types from Customer Feedback Using Deep Learning Methods" to improve a classification model using Long Short-Term Memory of Recurrent Neural Network (LSTM) for the customer feedback. To evaluate the customer feedback, the customer relationship management (CRM) system and the dataset.

The current editorial board is working very hard to guarantee a high-quality reviews and whole cycle of reviewing and production has been fast on average. Please enjoy your reading, and we look forward to receiving your high-quality submissions in the future.

If you have any questions or comments about the journal, please contact the Associate Editor, Dr. Sotarat Thammaboosadee (sotarat.tha@mahidol.ac.th). The journal is also available online, please visit the following website: http://www.itmsoc.org.

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